

RA'SEAN JONES

CONTACT INFO

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EDUCATION

Associate of Science in Nursing
Nursing

Florida State College at Jacksonville
August, 2024 - current • Jacksonville, FL

SKILLS

- Patient Assessments
- IV Therapy & Phlebotomy
- EKG Monitoring
- Wound Care & Specimen Collection
- Code Blue & Sepsis Response Support
- Meditech Expanse, Epic Systems
- SBAR Communication & Clinical Documentation

CERTIFICATIONS

BLS (American Heart Association) - 07/2026

CAREER OBJECTIVE

Expected Graduation May, 2026.

I'm a Nursing student and Emergency Department extern with hands-on experience in patient care in a high-acuity settings. I have eight years of prior experience in technology and project leadership bringing strong analytical thinking, adaptability, and team collaboration to clinical practice. Seeking Residency in CVICU or Emergency Services to further develop skills towards my goal of becoming a flight nurse.

WORK EXPERIENCE

Nurse Extern

HCA Florida Putnam Hospital - Emergency Department

📅 July 2025 - current 📍 Palatka, FL

- Conducted focused assessments based on chief complaint across Fast Track, Main ED, and Trauma Bay, managing between 10-20 patients per shift. Communicated updates using SBAR language .
- Perform vital signs, IV insertions, EKGs, blood draws, catheterizations, lab collection, foleys, splints and wound care under RN supervision.
- Ensured telemetry continuity and documentation accuracy during patient transport to Medsurg and ICU floors.
- Supported sepsis alerts and code blue responses
- Experienced using Meditech Expanse and Epic EHR
- Provided empathetic, patient centered care and support

Agile Project Manager

LexisNexis Risk Solutions

📅 Sept 2022 - Sept 2023 📍 Jacksonville, FL

- Firco ComplianceLink: Led overall execution of multiple global agile teams to plan, manage and implement new product features and enhancements.
- Application Security Testing: Planned and managed security tasks to address critical vulnerabilities identified using BURP, MEND and Checkmarx tools and deliver updates.
- Documented project risks, assumptions, and constraints to implement corrective action or develop a mitigation plan to address project risks and set expectations with stakeholders.
- Streamlined project documentation and tracking for multiple teams utilizing PPM Pro, Excel, and Power BI, enhancing clarity and collaboration.
- Collaborated with technical SME to support implementation of DevOps best practices and CI/CD pipelines, ensuring seamless integration, testing, and deployment of software applications.

Technical Project Manager

LoanLogics, Inc.

📅 Mar 2020 - Sep 2022 📍 Jacksonville, FL

- Drove digital transformation as a client facing Project Manager for IDEA Technology Platforms, enhancing business activities by delivering strategic guidance and overseeing all phases of the software development cycle.
- Consulted on go-to-market strategies for new clients, successfully implementing agile and waterfall development initiatives that introduced innovative features, improving client engagement on our B2B platforms.
- Developed effective project plans that include scope and goals definition, resource requirements, risks, issues identification, and detailed project schedules.
- Steered project execution to ensure timely releases and successful launches, effectively aligning milestones and coordinating dependencies among multiple teams.
- Coordinated and executed rollback mechanisms and contingency plans that effectively reduced multiple applications downtime, ensuring swift recovery from unexpected outages and enhancing system reliability.

IT Project Manager / Scrum Master

Florida Blue BCBS

📅 Jan 2019 - Dec 2019 📍 Jacksonville, FL

- Led cross functional Agile teams through the full lifecycle of Florida Blue's Communication Reconciliation Platform, automating reconciliation across communication touchpoints, delays, and engagements. Delivered transparent status, risk, and mitigation reports to executive leadership, ensuring strategic alignment. Managed a \$1.2M budget with weekly financial tracking, while coaching development teams, establishing best practices, and driving continuous improvement.
- Oversaw vendor relationships acting as key liaison between business owners and the vendor teams, handling oversight for invoicing, contract reviews and approvals.
- Drove the planning of business requirements alongside Product Owners and diverse business lines, resulting in streamlined processes and clearer communication of technical needs to enhance project outcomes.

Scrum Master

BBVA Compass Bank

📅 May 2018 - Nov 2018 📍 Birmingham, AL

- Led a Scrum teams for the Small Business/Loan Origination & Workflow Platform in an Acceptance Test-Driven Development (ATDD) environment to deliver BBVA's Small Business Origination Platform, automating and streamlining loan origination and servicing processes.
- Partnered with Product Owner and key stakeholders to define MVP features, manage cross-department dependencies, and align deliverables with business goals.
- Facilitated all Agile ceremonies daily standups, sprint planning, retrospectives, and showcases while tracking team velocity, burndown, and KPIs via JIRA.
- Authored Gherkin-based acceptance criteria and user stories, enabling automated test cases within Cucumber and improved collaboration between dev and QA.
- Managed product backlog, coached team members on Agile and ATDD best practices, and supported continuous improvement initiatives.

Project Consultant

Verizon

📅 Sept 2017 - Dec 2017 📍 Irving, TX

- Supported the Verizon / IBM TRIRIGA Property Management PMO, maintaining project documentation and repositories while coordinating activities across cross-functional teams.
- Tracked and managed RAID items to ensure timely issue resolution and risk mitigation.
- Facilitated product road-mapping sessions with geographically dispersed IT, UX/UI, and business teams to define and document configuration requirements.

Project Manager Digital Content

Sabre Corporation

📅 Mar 2017 - Aug 2017 📍 Southlake, TX

- Supported the development of Sabre's NEXT-Generation Global Digital Platform, enhancing client eCommerce performance in the travel and transportation sector.
- Led Agile delivery across onshore/offshore teams to implement API platforms, optimize digital content replication, and resolve high impact issues. Partnered with architects and virtual teams to design endpoints, conduct impact analyses, and ensure seamless web/mobile integration.
- Managed stakeholder and vendor communications, translating requirements into actionable deliverables and maintaining project transparency through JIRA, Confluence, Microsoft Project, and Smartsheet dashboards and KPIs.
- Implemented Test-Driven Development (TDD) methodologies to streamline QA cycles, reduce defect backlog by over 60% over the course of the project, and enhance functionality validation with Bugzilla, JIRA, and SQL-driven insights.

Operations Consultant

T-Mobile

📅 Mar 2016 - Mar 2017 📍 Frisco, TX

- Contributed to enterprise OSS/BSS, e-commerce, and web application initiatives within the Operations PMO, leveraging SharePoint, Clarity, and JIRA dashboards to track milestones, risks, and deliverables.
- Facilitated defect discovery and RAID review sessions, coordinating cross-functional QA and DevOps teams to resolve issues within SLA and validate production readiness through ALM (Quality Center) and JIRA.
- Supported TMO.com NextGen (Cloud) and Lifecycle Management programs, implementing automation, integration, and API enhancements that improved billing UX and streamlined trade-in tracking for field and retail users.
- Directed release management activities, verifying test completion, compiling release documentation, and collaborating with end users to identify potential issues prior to deployment.

Independent Consultant / Project Manager

Lunar Designs

📅 Jun 2014 - Jan 2016 📍 Remote

- Sourced and interviewed international developers across Southeast Asia and EMEA specializing in JavaScript and Android Native SDKs, enhancing the team's capacity to deliver impactful native Android apps.
- Established GitHub repositories using UNIX and SVN for streamlined code management and deployment, empowering developers to work more efficiently on projects.

Junior Project Manager Intern / VP of Marketing

Alpha Kappa Psi Inc. Professional Business Fraternity

📅 2011 - 2013 📍 Montgomery, AL