

Joanna Romo
BSN, RN
RNRomoJ@gmail.com
702-979-0859

Active and unrestricted RN licensure in the states of Nevada and California.

Education

Nevada State College
Bachelor of Science in Nursing
Summa Cum Laude

January 2018 - May 2022

University of Nevada, Las Vegas
Bachelor of Science in Biological Sciences
Concentration in Cell and Molecular Biology

July 2011 – May 2016

Language

Bilingual - Fluent in Spanish

Related Experience

Nurse Reviewer 1

July 2024 - Present

Elevance Health, Carelon Medical Benefits Management, Remote

- Conduct medical necessity clinical screenings of preauthorization request of diagnostic imaging procedures, out of network services, and appropriateness of treatment.
- Utilization Management Guidelines, ICD-9, and CPT-4 coding, HMO, PO, POS plans, Medicare and Medicaid (CMS), and Medicare calculator.
- Knowledge of clinical criteria, pathophysiology, and evidence-based practice.
- Maintains productivity levels as defined by the Quality department.
- Educate health care providers via phone on clinical documentation requirements.

Adjunct Biology Instructor

January 2017 – Present

College of Southern Nevada, Las Vegas, Nevada

- Teach transferable biology 189 laboratories. The topics include biochemistry, cell structure and function, cellular metabolism, physiology, genetics, and gene expression.
- Teach entry level biology 101 laboratories. Topics include aspects of organism structure, function, ecology, and evolution which provide a biological perspective for issues facing modern society.
- Evaluate student proficiency in skills and competencies required by course learning outcomes.
- Provide excellent teaching experience as well as student advisement and recruitment activities.
- Remote teaching from 2020 – 2021, using multiple screens, and resources.

Quality Assurance and Performance Improvement RN

May 2023 – April 2024

1Care Hospice, Las Vegas, Nevada

- Conducted detailed audits on a regular basis as defined by compliance requirements and provide additional education or training as necessary.
- Perform internal audits of medical record documentation and review claims billed to Medicare, other federal programs, and commercial payors.
- Evaluate, improved and streamlined the appropriateness of the EMR functionality being utilized.
- Develop and conduct educational documentation and training for clinicians to ensure compliance with guidelines from AMA, CMS, and health plan standards.
- Prepare formalized reports from audit results and present findings to Director of Quality Assurance and Performance Improvement (QAPI).
- Independently respond to inquiries from physicians, executive leaders, and other staff regarding billing and documentation.

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- Develop educational programs for providers based on audit findings and provide general education on documentation rules and regulations.
- Communicate regularly with leadership to ensure timely receipt of necessary information.
- Collaborate with directors, managers, and supervisors to address specific issues and training requests.
- Prepare PowerPoints, excel sheets, and educational tools for quarterly QAPI meetings for each assigned agency.
- Participated in Community Health Accreditation Partner survey.
- Proficient in Microsoft Word, Excel, PowerPoint, Outlook, and OneNote.

Pediatric Oncology Case Manager RN

August 2022 – December 2023

1Care Hospice, *Las Vegas, Nevada*

- Provided direct palliative care to terminally ill patients and their families at home while functioning within a medically approved plan of care. Included the patient and the family in the planning process.
- Completed admission initial comprehensive assessment to determine hospice needs, as well as ongoing reassessments.
- Educated and assisted the patient and family to complete Advance Directives upon patient/family request.
- Assesses and address depression and fear associated with terminal illness.
- Identified caregiver strain which may necessitate respite care relief, and or support.
- Provided intervention and support as needed related to terminal illness and loss.
- Facilitated communication among patient, family, and hospice team.
- Communicated with the physician regarding the patient's needs and reported changes in the patient's condition; obtained/received physicians' orders as required.
- Educated the patient and family/caregiver in self-care techniques as appropriate.
- Provided education on disease process, medication management/administration, diet and other instructions as ordered by the physician. Worked in concert with the interdisciplinary group.
- Ensured arrangements for equipment, other necessary items and services were available.
- Pronouncement of Death with previously established physician orders.
- Called coroner and/or patient's mortuary of choice and completed process related to removal of body from location of death.
- Supervised ancillary personnel and delegated responsibilities when required.

Dignity Health Emergency Department Scribe

January 2016 – September 2018

PhysAssist Scribes, Henderson, Nevada

- Accompany the physician upon patient interview and examination.
- Document the physician dictated patient history, including history of present illness, review of systems, past medical and surgical history, family and social histories, medications and allergies in Cerner.
- Document physical examination findings and procedures as performed by the physician in Cerner.
- Document the results of laboratory and radiographic studies as dictated by the physician in Cerner.
- Document the correct time of patient care related activities, including physician to physician communication, family communication and re-examination of the patient in Cerner.

Certifications

Basic Life Support (BLS), American Heart Association Basic Electrocardiogram Certification, Weatherbee Hospice Regulatory Boot Camp.