

**Audrey Doss, RN**  
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## **PROFESSIONAL SUMMARY**

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- Registered Nurse with 20 years experience
- Extensive experience in healthcare reimbursement, ICD-10 coding, clinical and DRG validation
- Worked remotely for the last 10 years with the ability to operate and perform independently with minimal supervision in addition to serving and assisting others in a Lead role, to include education SME.
- Strong knowledge of medical record documentation requirements and coding Guidelines relational to third party payers and state and federal regulation
- Strong broad-based clinical knowledge and understanding of pathology/physiology.
- Ability to communicate effectively with physicians and other clinical professional staff
- Software proficiency: Microsoft Office products (ie: Sharepoint, One Note, Excel, Office) and Encoder programs, Encoderpro, 3M, Webstrat, Facets
- CDI ANSWERS- "Fundamentals of CDI and Inpatient Quality"

## **WORK EXPERIENCE**

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### **Lexicode/Exela (Contract OPTUM)**

**03/22 – 06/22**

#### ***RN-Preservice Claim Auditor (DRG)***

- Remote contract position for a new line of business involving Clinical Validation and DRG review
- Analyzed and validated clinical documentation and coding aberrancies per client policy, followed by drafting a narrative summary of the clinical findings and when required, consideration and rationale for any recommended actions
- Identified significant repricing issue related to reimbursement and savings recoupment which resulted in a policy/procedural change.

### **Carewise Health**

**05/16 – 12/21**

#### ***RN-DRG Analyst, Auditor and Claim Pre-screen Selector***

- Reviewed commercial insurance - post payment claims for accuracy of ICD-10 coding for reimbursement and accurate DRG mapping
- Identified opportunities for documentation improvement by ensuring that diagnoses and procedures are documented to the highest level of specificity, accurately address all acute and chronic conditions, and reflect the true health status of patients
- Ability to evaluate and verify impact of code selection on DRG assignment, High level ability to validate clinical documentation ensuring appropriate mapping of DRGs. Validation of admission order, discharge disposition principle and secondary diagnoses as well as CC and MCC assignments and procedural coding.
- Manual repricing of claims based on contract specific requirements, base rates and stop loss, carve-outs.
- Provided a detailed written response with rationale for initial medical reviews that required DRG adjustment and all incoming rebuttals received on appeal, utilizing supporting references such as the ICD-10 classification system itself, official coding guidelines, AHA coding clinics and company approved material
- Cross-trained on Level of Care review audits utilizing InterQual criteria
- Collected data on denials, DRG downgrades and identified trends and track appeal success
- Pre-screened claim data and analyzed for reimbursement opportunity prior to obtaining medical records and assigning to auditor.
- Developed a personal database spreadsheet for tracking and trending DRG changes specific to facility and contract specific language
- Actively participated in clinical Task Force meetings, including feedback on outstanding issues, presentations for educational opportunities and any other needs identified by the CDI group

#### **Lexicode/SourceHov**

**09/15 – 02/16**

#### ***RN- Auditor Assoc. Manager***

- Reviewed inpatient medical records for DRG assurance, validate the admission order, analyze the sequencing of principle and secondary code assignments and procedure codes, as well as discharge disposition to ensure appropriate billing of data.
- Thorough understanding and analysis of ICD-9 and ICD-10 diagnoses and procedures that require coding according to UHDDS definitions and Coding Clinics.
- Performed clinical validation as a separate audit by following documentation guidelines and the use of proprietary clinical indicators

#### **Inovalon Inc.**

**12/12 – 07/15**

#### ***RN- Quality Data and Coding Consultant***

- Identified potential instances of FWA through meticulous analytics of medical records.
- Analyzed and abstracted multiple Quality improvement projects, , Claims Integrity, Risk adjustment, HCC, HEDIS and CRG's, along with ICD-9 verification, clinical chart over-reads, peer review, and abstraction for the designated Quality Metric

- Inpatient/outpatient record analysis, as it relates to CMS requirements for Medicare Advantage plans, by verification of ICD-9 codes, and CMS guidelines for accurate coding of visits and HCC code assignment.
- Assisted with the review and maintenance of policies, procedures, and training materials while keeping abreast of notices or changes reflecting up-to-date NCQA, JCAHO regulatory policies, as they relate to MRR and Quality Improvement

**Inovalon Inc. (Formerly known as MedAssurant Inc.)**

**08/10-12/12**

***RN-Claims Integrity and Quality Consultant***

- Inpatient/outpatient record analysis, as it relates to CMS requirements for Medicare Advantage plans, by verification of ICD-9 codes, and CMS guidelines for accurate coding of visits and HCC code assignment
- Remained up to date on NCQA rules and regulations. Assisted with the review and maintenance of policies, procedures, and training materials while keeping abreast of notices or changes reflecting up-to-date NCQA, JCAHO regulatory policies, as they relate to MRR and Quality Improvement.
- Excelled in productivity and accuracy standards which resulted in early advancement.
- Referred and pulled into a project, at closing, in order to meet clients' deadline, which resulted in a major contract renewal with BCBS.
- Fully cross trained on many Risk adjustment Projects, HEDIS, and Clinical Risk Groups, HCC's as well as Claims integrity and DRG auditing.

**Dr.s Irving, Desalvo, Russell and Ragno - Lexington, NC**

**07/09-11/09**

***RN-Sedation Nurse***

- Admitted patients determine appropriate level of care for procedure, medication administration and physical history review
- Assist during Oral Surgery
- Administer sedation and monitor patient

**Digestive Health Associates**

**05/06-06/09**

***RN-OR/Sedation/PACU***

- Outpatient Endoscopy and Colonoscopy
- Admit patients determine appropriateness for procedure, medication administration and physical history review, along with assisting surgeon in the procedure room administering conscious sedation, and close hemodynamic monitoring
- Discharge duties to include patient and family teaching, arranging follow ups or scheduling further diagnostic tests; Upper GI studies, hospital procedures etc.

## **Forsyth Medical Center -ICU Novant Health**

**06/02-05/06**

### **ICU RN-Charge**

- Critical care nursing and monitoring a wide range of critical patient populations: Open heart, Post surgical, multi-system organ failure, ventilator assisted/dependent patients, hemodialysis treatments, to swanz-ganz management and interpretation.
- Administered and monitored Numerous elements of IV sedation from conscious to neuromuscular blocking agents.
- Implemented and served on the Process improvement team for ICU that addressed work flow and staff compliance, staff education along with policy and procedures, design, flow and transition of the new 30 bed ICU unit
- Served as a charge nurse in ICU and as preceptor, for new graduates and employees.

## **EDUCATION**

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<b>Forsyth Technical Community College- Winston-Salem NC,</b>	<b>2001-2003</b>
<i>Associates Degree in Nursing</i>	
<b>Forsyth Technical Community College- Winston-Salem NC,</b>	<b>2010</b>
<i>Paralegal Program</i>	

## **AFFILIATIONS / CERTIFICATIONS**

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- 2010- HIM compliance /Faye Browns' ICD 9 training- ALL CMS-NCQA approved.
- 2011 -Claims Integrity, -CMS Risk Adjustment training, ICD-9 training FAYE BROWN Overreader training Peer Review –Arbitration Review
- 2012- HCC-MRA HEDIS ICD-9 training FAYE BROWN
- 2013- HEDIS, EPASS (Quality Gap Product) HCC-MRA ICD-9 training HEDIS Training
- 2014-2015 HCC boot camp MRA, HEDIS, CRG, ICD-9 and HEDIS Training. Faye Brown
- Personal Training and Workshops on W.H.O.'s ICD-10 modules/ACA articles/Risk Adjustment.

- 2015- Member of HC Pro. And Justcoding.com
- Active member of NAHQ working toward Certification CPHQ and CDIP, and CCS
- 2015AHIMA Basic ICD10-CM and ICD10 PCS accelerated 5 week/40 hour course.
- 2015-2016 Lexicode/SourceHov Coder Development Program. DRG Auditor
- "Fundamentals in Clinical Documentation Integrity and Inpatient Quality"
- Lifetime member AAOCMP
- AHIMA, ACDIS
- NAHQ
- S.A.N.E Internship with Forsyth Medical Center and Forsyth County Sherri's Department
  - Forensic nursing; S.A.N.E. 'Sexual Assault Nurse Examiner' Mentored by the only local regional coordinator for this new field at FMC. I was honored to attend a seminar at the University of North Carolina at Chapel Hill. Amazing opportunity that led to attending night shifts with the Winston Salem Police Department and the Forsyth County Sheriff's department to be a healthcare liaison
- \*\*\* Haiti disaster medical relief- February 2010- University Miami Global Institute, Project Medishare- ICU